



## ABSTRACT

A computerized family advising system and method for making funeral arrangements which permits families to gain knowledge about every aspect of the funeral arrangement process, and to view and order funeral products and services. The system is also designed to help funeral directors, through a virtual showroom, in both the planning of at-need or pre-need funeral services and the showing of an increased inventory of funeral products and/or service available from a distributor's remote database. The system is a browser-based computer application installed on a multimedia computer in a funeral home showroom, office or conference room. The system, if desirable, is accessible by users through the Internet using any standard Internet browser. The system is capable of both recognizing user-initiated events and accepting user data in order to take a defined action, returning funeral related information, and placing orders to the distributor's remote database.

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